△ DELTA DENTAL

Dental Benefit Highlight Sheet

Delta Dental of Illinois is pleased to be your dental benefits carrier. Your group plan offers you the dental benefits program: Delta Dental PPO Plus Delta Dental Premier.

Delta Dental PPO Plus Premier

On the reverse side of this sheet is a summary of your plan coverage.* Please also see the enclosed sheet, "How You Can Save with a Delta Dental Network Dentist," which provides an example of your out-of-pockets costs with network dentists and a non-network dentist.

With Delta Dental PPO Plus Premier:

- You can go to any licensed general or specialty dentist
- You will maximize your benefits by receiving care from a Delta Dental PPO or Delta Dental Premier network dentist.
- Delta Dental's network dentists have agreed to reduced fees as payment in full, which means you will likely save money by going to a Delta Dental PPO or Delta Dental Premier network dentist. Non-network dentists have not agreed to accept our reduced fees as payment in full, which means they may bill you for any charges over our allowed fees.
- You are charged only the patient's share** at the time of treatment. Delta Dental pays its portion directly to network dentists.

Finding a Dentist

Visit our web site at www.deltadentalil.com and click on Provider Search. Please see the enclosed "How to Find a Network Dentist" sheet for more details.

Example of Your Consument with Delta Dental.

Example of Your Copayment with Delta Dental Network Dentists and Non-Network Dentists

- Delta Dental PPO: Lowest out-of-pocket costs and network protection.
- Delta Dental Premier: Higher out-of-pocket costs than PPO, but may be lower than non-network and network protection.
- Non-network: You may have the highest out-ofpocket costs.

Delta Dental PPO Plus Premier Plan Features

Your Delta Dental PPO Plus Premier plan includes the following feature:

 Enhanced Benefit Program offers additional coverage for individuals who have specific health conditions (including pregnancy, diabetes, highrisk cardiac conditions, and suppressed immune systems) that can be positively affected by additional oral health care.

Customer Service

The enclosed Member Connection sheet explains how to register on Delta Dental of Illinois' website, www.deltadentalil.com. Once registered, you can get real time benefit information, check claim status, sign up for electronic Explanation of Benefits and print a temporary ID card.

Call 1-800-323-1743 to access our automated phone system or speak to a customer service representative from 7 am to 7 pm Monday through Thursday and 7 am to 6 pm Friday, Central Time. Our automated phone system is available 24 hours a day, seven days a week, and offers dentist listings and claim information.

You can also connect with us through our mobile app, Facebook, Twitter, our blog and more.

Learn More

You can learn more about your Delta Dental of Illinois dental plan by reading the information included in your enrollment kit.

Note: Delta Dental imposes no restrictions on the method of diagnosis or treatment by a treating dentist. A benefit determination relates only to the level of payment that your group dental plan is required to make.

^{*}The information on the reverse side of this sheet is a brief summary of your dental plan and the services it covers. There are some limitations on the expenses for which your dental plan pays If you have specific questions regarding benefit coverage, limitations, exclusions, or non-covered services, please refer to your certificate of coverage/dental benefit booklet or contact Delta Dental of Illinois.

^{**}Patient's share is the coinsurance/copayment, any remaining deductible any amount over the annual maximum and any services your plan does not cover.



Healthcare Plus Corporation Group #35357 Silver Option

~	onver option			
	Delta Dental PPO Network Dentist	Delta Dental Premier® Network Dentist	Non-Network Dentist	
DIAGNOSTIC & PREVENTIVE SERVICES Diagnostics: Routine exams twice a year; Bitewing X-rays twice a year; Full-mouth X-rays every three years Preventive: Cleanings twice a year; Fluoride treatments for children once a year (to age 19); Space maintainers (to age 14)	100%*	80%*	80%*	
BASIC RESTORATIVE SERVICES Minor Restorative: Fillings, amalgam and composite (including posterior composites); Sealants (to age 16) Non-Surgical Periodontics: Non-surgical treatment of gum disease Endodontics: Root canals and pulpal therapy Oral Surgery, Surgical Extractions (including pre- and post-operative care) Oral Surgery, Simple Extractions	80%*	60%**	60%**	
MAJOR RESTORATIVE SERVICES Major Restorative: Cast restorations: crowns, onlays, and other ceramic restorations to permanent teeth Prosthodontics: Bridges, partial dentures and complete dentures Implant therapy Surgical Periodontics: Sucgical treatment of gum disease	50%**	50%**	50%**	
ORTHODONTICS	50%*	50%**	50%***	
ENHANCED BENEFIT PROGRAM Provides additional cleanings and/or applications of topical fluoride to people with specific health conditions that put them at risk for oral health disease. The costs of the additional cleanings and fluoride treatments will be applied to enrollees' annual maximum.	Included	Included	Included	
Deductible:	\$50/\$150 Applies to B & C	\$50/\$150 Applies to B & C	\$50/\$150 Applies to B & C	
Annual Maximum: Per person - Dependent children to age 26	\$1,000	\$1,000	\$1,000	
Ortho Lifetime Maximum: Per dependent up to age 19	\$1,000	\$1,000	\$1,000	
Delta Dental PPO dentists accent navment based on the lesser	of the submitted fee on t	ha DDO faa sahadula whish is	1	

^{*}Delta Dental PPO dentists accept payment based on the lesser of the submitted fee or the PPO fee schedule, which is established at a level that typically delivers a 15-35% discount off of average billed charges in Illinois.

Delta Dental PPO and Premier dentists cannot balance bill the enrollee for the difference between Delta Dental's allowed fee and the dentist's submitted charge.

The information provided is a brief summary of the Healthcare Plus Corporation Dental Plan and the services Delta Dental covers. If you have specific questions regarding benefit coverage, limitations or exclusions, contact Delta Dental at 1-800-323-1743.

^{**}Delta Dental Premier dentists accept payment based on the lesser of the submitted fee or Delta Dental's maximum plan allowance (MPA), which is established at a level that typically delivers a 10-20% discount off of average billed charges in Illinois.

^{***}Non-network (non-Delta Dental PPO/non-Delta Dental Premier) dentists are reimbursed at Delta Dental Premier fee levels.

△ DELTA DENTAL®

Dental Benefit Highlight Sheet

Delta Dental of Illinois is pleased to be your dental benefits carrier. Your group plan offers you the dental benefit program: DeltaCare. Your benefits begin on the effective date listed above.

DeltaCare

- Your DeltaCare plan is designed to make dental care affordable and convenient for you and your covered dependents. Under this plan, you pay only the patient copayment for a covered procedure. Please see the enclosed DeltaCare Highlight sheet, which provides examples of common procedures and the associated copayments.
- In order to receive dental benefits, you must receive services from a dentist in the DeltaCare network and you must select a primary dentist for yourself and your covered dependents.
- There are no deductibles, no annual benefit maximums and no claim forms to complete.

How DeltaCare Works

- The network dentist you select when you enroll in this DeltaCare plan will provide all routine dental care for you and your covered dependents.
- If specialty care is required, your primary dentist will refer you to a specialist who is also a member of the DeltaCare network. You will need a written referral in order to visit a specialist.
- You may select a new primary dentist at any time, however you must notify Delta Dental of Illinois.
 Change requests received prior to the 20th of the month become effective on the first day of the following month.

Selecting and Changing Your Primary Care Dentist

- You can change your primary dentist at any time by calling our customer service department at 800-942-3772. However, all changes must be received prior to the 20th of the month in order for your change to be effective for the upcoming month.
- If you or your dependents make a change after the 20th of the month, your change will take effect in two months.
- If you need to see a specialist, your primary dentist
 must provide a written referral to a DeltaCare
 network specialist per program guidelines
 (program guidelines indicate the procedures that
 can be referred and the protocols associated with
 such referrals by procedure code). There is an
 authorization process for both non-emergency and
 emergency referrals. Please contact our customer
 service department at 800-942-3772 to confirm the

DELTACARE

DeltaCare Non-Emergency and Emergency Standards of Care

Non-Emergency

- The first available appointment, regardless of time or day, for a new patient examination is within four weeks.
- The first available appointment, regardless of time or day, for a routine follow-up appointment with a dentist is within four weeks.
- The first available hygiene appointment, regardless of time or day, is within six weeks.

Emergency

 Triage and/or palliative care, if needed, must be available 24/7 for—severe dental/oral pain, bleeding or swelling; or dental emergencies that risk life or disability without timely professional care.

If you are more than 35 miles from your primary dentist or are unable to see your primary dentist within 24 hours AND you require emergency treatment, you may go to any dentist and will be reimbursed for the treatment cost, less any applicable co-payment amount, up to a maximum of \$50 once during any 12-month period. Please note that emergency treatment and reimbursement for that treatment is intended for the relief of severe dental/oral pain or to treat dental emergencies that risk life or disability without professional care. Follow-up care for treatment completion should be performed by your primary DeltaCare DHMO dentist.

If you are in this situation, you must contact customer service within 24 hours of treatment for authorization. You must also submit the dentist's statement and proof of payment for emergency services within 90 days after receiving treatment.

If a DeltaCare dentist is not available in the timeframes

Finding a Dentist

A DeltaCare directory listing is included in your enrollment packet. You can also visit our website at www.deltadentalil.com and click Provider Search. Please see the enclosed "How to Find a Network Dentist" for more details.

Customer Service

Call 800-942-3772 speak to a customer service representative from 7 a.m. to 7 p.m. Monday through Thursday and 7 a.m. to 6 p.m. Friday, Central Time. You can learn more about your Delta Dental of Illinois dental plan by reading the information included in your



HIGHLIGHTS OF DELTA DENTAL OF ILLINOIS DELTACARE PROGRAM PLAN 305

CODE	PROCEDURE	PATIENT PAYS	CODE	PROCEDURE	PATIENT PAYS
	Office Visit Copay	\$0	RESTO	RATIVE (cont.)	
DIACN	OCTIC		D2332	Resin-based composite - three surfaces, anterior	\$45.00
DIAGN			D2335	Resin-based composite, four or more surfaces	\$55.00
	Periodic oral evaluation	\$0		or involving incisal angle (anterior)	
1	Limited oral evaluation - problem focused	\$0	1	Resin-based composite crown, anterior	\$142.00
D0150	Comprehensive oral evaluation - new or	\$0	1	Resin-based composite - one surface, posterior	\$24.00†
	established patient		1	Resin-based composite - two surfaces, posterior	\$32.00†
D0160	Detailed and extensive oral evaluation - problem	\$0	D2393	, r	\$46.00†
D0170	focused, by report	the c	D2394	· · · · · · · · · · · · · · · · · · ·	\$54.00†
D0170	Re-evaluation - limited, problem focused	\$0	D2910		\$38.00
Doron	(established patient; not post-operative visit)	the c	D2920	Recement crown	\$38.00
D0180	Comprehensive periodontal evaluation - new or	\$0		Sedative filling	\$45.00
D.0240	established patient	the c	D2951	Pin retention - per tooth, in addition to rest.	\$44.00
D0210	Intraoral radiographs - complete series	\$0	CROW	NS/BRIDGES	
D0220	(including bitewings)	¢o.	D2710	Crown - resin (indirect)	\$313.00
1	Intraoral - periapical first film	\$0	D2720	Crown - resin with high noble metal*	\$394.00
1	Intraoral - periapical each additional film	\$0 \$0	D2721	Crown - resin with predominantly base metal	\$394.00
1	Intraoral - occlusal film	\$0 \$0	D2722	Crown - resin with noble metal	\$394.00
	Bitewing - single film Bitewings - two films	\$0 \$0	D2740	Crown - porcelain/ceramic substrate	\$394.00
1	Bitewings - four films	\$0 \$0	D2750	Crown - porcelain fused to high noble*	\$394.00
1	Vertical bitewings - 7 to 8 films	\$0 \$0	D2751	Crown - porcelain fused to predom. base metal	\$394.00
1	Panoramic film	\$0 \$0	D2752	Crown - porcelain fused to noble metal	\$394.00
	Pulp vitality tests	\$0	D2780	Crown - 3/4 cast high noble metal*	\$394.00
	Diagnostic casts	\$0	D2781	Crown - 3/4 cast predom. base metal	\$394.00
	·	φυ	D2782	Crown - ¾ cast noble metal	\$394.00
PREVE	NIIVE		D2783	Crown - ¾ porcelain/ceramic	\$394.00
D1110	Prophylaxis (cleaning) - adult	\$0	D2790	Crown - full cast high noble metal*	\$394.00
	Prophylaxis (cleaning) - child	\$0	D2791	Crown - full cast predominantly base metal	\$394.00
D1201	Topical application of fluoride (including	\$0		Crown - full cast noble metal	\$394.00
D. (202	prophylaxis - child (to age 19)	t o		Crown - titanium	\$397.00
D1203	1 11 4 1 7	\$0	I .	Recement inlay, onlay or partial coverage rest.	\$38.00
D. 4220	included) - child (to age 19)	do.	D2915	1	\$38.00
	Oral hygiene instructions	\$0		Prefab. stainless steel crown - prim. tooth	\$130.00
D1351	, F (88)	\$14.00	1	Prefab. stainless steel crown - perm. tooth	\$130.00
D1510	1	\$79.00	1	Prefab. resin crown [anterior teeth only]	\$130.00
D1515		\$79.00	1	Prefab. stainless steel crown with resin window	\$130.00†
D1520	•	\$79.00		Core buildup, including any pins	\$111.00
D1525	Space maintainer - removable - bilateral	\$79.00	1	Pin retention - per tooth, in addition to rest.	\$44.00
D1550	Recementation of space maintainer	\$11.00	1	Cast post and core in addition to crown*	\$132.00
	Diagnostic and Preventive services may be subject to frequency limitations. See your booklet for details.			Each additional cast post - same tooth*	\$132.00
DECTO				Prefab. post and core in addition to crown	\$112.00
	RATIVE	¢24.00	1	Each additional prefab. post - same tooth	\$112.00
1	Amalgam - one surface, primary or permanent	\$24.00	D2971	Additional procedures to construct new crown	\$107.00
1	Amalgam - two surfaces, primary or permanent	\$32.00	D +2+=	under existing partial denture framework	420100
1	Amalgam - three surfaces, primary or permanent	\$46.00	1	Pontic - cast high noble metal*	\$394.00
D2161	2, 1, 1	\$54.00	D6211	F	\$394.00
D2330		\$32.00	D6240	Pontic - porcelain fused to high noble metal*	\$394.00
D2331	Resin-based composite - two surfaces, anterior	\$37.00	D6241	Pontic - porcelain fused to predom. base metal	\$394.00

Delta Dental of Illinois

If you are a DeltaCare member, you must select a general dentist in the DeltaCare network.

If you are a DeltaCare member, you must select a general dentist in the DeltaCare network.

CODE	PROCEDURE	PATIENT PAYS	CODE	PROCEDURE	PATIENT PAYS
CROW	NS/BRIDGES (cont.)	PROST	HODONTICS-REMOVABLE* (cont.)		
	Pontic - porcelain fused to noble metal	\$394.00		Mandibular partial denture - flexible base	\$793.00†
D6250	Pontic - resin with high noble metal*	\$394.00		(including any clasps, rests and teeth)	
1	Pontic - resin with predom. base metal	\$394.00	D5410	Adjust complete denture - maxillary	\$20.00
	Pontic - resin with noble metal	\$394.00	D5421	Adjust partial denture - maxillary	\$20.00
1	Crown - porcelain fused to high noble metal*	\$394.00	D5520	Replace missing or broken teeth - complete	\$67.00
	Crown - full cast high noble metal* Recement fixed partial denture	\$394.00 \$66.00		denture (each tooth)	
1	Cast post as part of fixed partial denture retainer	\$194.00	D5630	Repair or replace broken clasp	\$101.00
	OONTICS		REPAIR	RS TO PROSTHETICS	
D3110	Pulp cap - direct (excluding final restoration)	\$22.00	D5510	Repair broken complete denture base	\$92.00
	Pulp cap - indirect (excluding final restoration)	\$12.00	D5520	Replace missing or broken teeth -	\$67.00
D3220	Therapeutic pulpotomy (excluding final restoration) -	\$58.00		complete denture (each tooth)	
	removal of pulp coronal to dentinocemental		D5610	Repair resin denture base	\$93.00
	junction and application of medicament		D5640	Replace broken teeth - per tooth	\$75.00
	Pulpal debridement, primary and permanent teeth	\$58.00	D5650	Add tooth to existing partial denture	\$87.00
D3230	Pulpal therapy (resorbable filling) - anterior,	\$40.00	D5660	Add clasp to existing partial denture	\$115.00
D2240	primary tooth (excluding final restoration)	# 40.00	D5710	Rebase complete maxillary denture	\$218.00
D3240	Pulpal therapy (resorbable filling) - posterior,	\$40.00		Rebase maxillary partial denture	\$218.00
D3310	primary tooth (excluding final restoration) [Root canal] - anterior (excluding final restoration)	\$102.00		Reline complete maxillary denture (chairside)	\$222.00
1	[Root canal] - bicuspid (excluding final restoration)	\$125.00		Reline maxillary partial denture (chairside)	\$222.00
1	[Root canal] - molar (excluding final restoration)	\$289.00		Reline complete maxillary denture (laboratory)	\$233.00
1	Retreatment of previous root canal therapy - anterior	\$305.00		Reline maxillary partial denture (laboratory)	\$233.00
1	Retreatment of previous root canal therapy - bicuspid	\$383.00		SURGERY	420000
D3348	Retreatment of previous root canal therapy - molar	\$488.00			¢20.00
D3410	Apicoectomy/periradicular surgery - anterior	\$273.00		Extraction, coronal remnants - deciduous tooth	\$30.00
D3421	Apicoectomy/periradicular surgery - bicuspid	\$273.00	D/140	Extraction, erupted tooth or exposed root	\$30.00
	(first root)			(elevation and/or forceps removal); includes	
1	Apicoectomy/periradicular surgery - molar (first root)	\$273.00		routine removal of tooth structure, minor	
D3426		\$92.00		smoothing of socket bone and closure, as necessary	
	Retrograde filling - per root	\$68.00	D7210	Surgical removal of erupted tooth requiring	\$68.00
	DONTICS			elevation of mucoperiosteal flap and removal of	
	Gingivectomy or gingivoplasty - four or more contiguous teeth or bounded teeth spaces per quad.	\$255.00		bone and/or section of tooth, minor smoothing of socket bone closure	
D4211	Gingivectomy or gingivoplasty - one to three	\$255.00	D7220	Removal of impacted tooth - soft tissue	\$89.00
	contiguous teeth, per quadrant		D7230	Removal of impacted tooth - partially bony	\$126.00
D4260	Osseous surgery (including flap entry and closure) -	\$387.00	D7240	Removal of impacted tooth - completely bony	\$152.00
	four or more contiguous teeth or bounded teeth		D7241	Removal of impacted tooth - completely bony,	\$152.00
D4261	spaces per quadrant Osseous surgery (including flap entry and closure) -	\$368.00		with unusual surgical complications	
D4201	one to three contiguous teeth, per quadrant	φ506.00	D7250	Surgical removal of residual tooth roots	\$68.00
D4341	Periodontal scaling/root planing - 4 or more per quad.	\$47.00		(cutting procedure)	
1	Periodontal scaling/root planing - one to three	\$45.00	D7310	Alveoloplasty in conjunction with	\$86.00
	teeth, per quadrant			extractions - per quadrant	
D4355	Full mouth debridement to enable comprehensive	\$31.00	D7320	Alveoloplasty not in conjunction with	\$129.00
	evaluation and diagnosis			extractions - per quadrant	
PROST	HODONTICS-REMOVABLE*		D7321	Alveoloplasty not in conjunction with extractions -	\$129.00
1	Complete denture - maxillary**	\$603.00		one to three teeth or tooth spaces, per quadrant	
D5211	Maxillary partial denture - resin base (including	\$603.00	D7960	Frenulectomy (frenectomy or frenotomy) -	\$179.00
	any conventional clasps, rests and teeth)**	A-7/1-		separate procedure	
D5213	Maxillary partial denture - cast metal framework	\$793.00	OTHER	(ADJUNCTIVE) SERVICES	
	with resin denture bases (including any			Pallative (emergency) treatment of dental plan -	\$25.00
D5225	conventional clasps, rests and teeth)**	\$793.00†	107110	minor procedure	φ25.00
D5225	Maxillary partial denture - flexible base (including any classe rests and teeth)	\$195.00°	D0215	Local anesthesia	\$0
	(including any clasps, rests and teeth)		179213	Local alleguicola	φυ

If you are a DeltaCare member, you must select a general dentist in the DeltaCare network.

CODE	PROCEDURE	PATIENT PAYS	CODE	PROCEDURE	PATIENT PAYS
OTHER	(ADJUNCTIVE) SERVICES (cont.)		ORTHO	DONTICS (cont.)	
D9450	provided by dentist or physician other than practitioner providing treattment) Case presentation, detailed and extensive treatment	\$25.00 \$0	D8090 D8660	Comprehensive orthodontic treatment of the adult dentition*** Pre-orthodontic treatment visit [applied to treatment fee if patient proceeds with treatment]	\$2,760.00 \$30.00
D8080	Comprehensive orthodontic treatment of the adolescent dentition***	\$2,235.00	D8680	• •	\$265.00

"Patient Pays" applies to those procedures provided by the member's primary care dentist or approved specialty dentist.

- *All charges for crown and bridge are per unit. There will be an additional patient charge for the actual cost for gold/high noble metal including any upgrade in materials such as porcelain.
- **Includes any adjustments for 6 months.

***Plan benefits are for active comprehensive orthodontic treatment. They include initial examination, diagnosis, consultation, initial banding, 24 months of active treatment, de-banding, and the retention phase. The retention phase includes the initial construction, placement and adjustments to retainers and office visits for a maximum of two years. For treatment plans extending beyond 24 months of active treatment, the patient will be subject to an office visit fee, not to exceed \$75 per month.

†These procedures are specialized and considered a limited benefit. For these procedures, the patient pays the listed copayment plus the difference between the dentist's usual fees for the applicable covered benefit and the dentist's usual fees for the specialized treatment. For example, for a maxillary partial denture with a flexible base (D5225), the patient would pay the copay plus the difference between the dentist's usual fee for this procedure and the usual fee for the covered benefit, a maxillary partial denture resin base (D5213).

This is a brief description of your DeltaCare dental plan. Please consult your Certificate of Coverage for the complete Schedule of Dental Benefits, as well as the terms and conditions of coverage and any limitations and exclusions. Delta Dental imposes no restrictions on the method of diagnosis or treatment by a treating dentist. A benefit determination relates only to the level of payment Delta Dental is required to make.

Your DeltaCare dental HMO plan is designed to make dental care affordable and convenient for you and your family. Under this plan, you pay only the patient copayment amount listed in the Schedule of Dental Benefits. There are no deductibles, no annual benefit maximums and no claim forms to complete.

How DeltaCare Works

The panel dentist you select when you enroll in this DeltaCare plan will provide all routine dental care for you and your family. If specialty care is required, your panel dentist will refer you to a specialist who is also a member of the DeltaCare network. You will need a written referral in order to visit a specialist.

You may select a new panel dentist at any time, however you must notify the DeltaCare administrator. Change requests received prior to the 20th of the month become effective on the first day of the following month.

Emergency Treatment

If you require emergency treatment and you are more than 35 miles from your panel dentist's office or you are unable to schedule an appointment with your panel dentist within 24 hours, you may go to any licensed dentist. Upon submission of the dentist's statement and your proof of payment, Delta Dental will reimburse you up to \$50 (less any copayment amount) in any year for the cost of emergency treatment.

About the Procedures

The procedures listed below are performed as needed and deemed necessary by the DeltaCare network dentist and are subject to the limitations and exclusions of the program. Please refer to those sections for further clarification of benefits.

These procedures are specialized and considered a limited benefit. For these procedures, the patient pays the listed copayment plus the difference between the dentist's usual fees for the applicable covered benefit and the dentist's usual fees for the specialized treatment. For example, for a maxillary partial denture with a flexible base (D5225), the patient would pay the copay plus the difference between the dentist's usual fee for this procedure and the usual fee for the covered benefit, a maxillary partial denture resin base (D5213).

Missed appointments without 24 hr. notice are subject to a \$10.00 charge per 15 minutes of appointment time.

Any procedure not listed is available on a fee-for-service basis.

If you have questions

Contact Delta Dental of Illinois at 800-323-1743.